931 CORRIDOR BUSINESS ANALYSIS

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BUSINESS DEMOGRAPHICS



DEMOGRAPHICS

- Cross section analysis
 - ▶ Determine the impact on businesses along the 931 corridor as well as what businesses would like to see done with the existing 931
 - ▶ Not all business were interviewed Representative of entirety
 - ► ~45% Retail
 - ► ~45% Food/beverage (Relatively even split between casual dining and fast food)
 - ➤ ~10% Gas station & hotel



DEMOGRAPHICS

- ► Hotels
 - ► Kokomo has twelve hotels along the 931 corridor that are spatially arranged in two clusters for the exception of one outlier
 - Most all hotels were surveyed
- ▶ Food/Beverage
 - ► Kokomo is the restaurant capital of the world, having more restaurants per capita than any other place in the country
 - Significant mixture of fast-food and casual style dining facilities that are relatively evenly distributed along 931
 - Pockets of highly concentrated casual dining establishments
 - Fast-food establishments that are located within plazas were also included in the study



DEMOGRAPHICS

- ▶ Retail
 - High volume of retail, with the majority of retail being normal retail
 - ► However, there are retail services that depend heavily on traffic for revenue such as Jiffy Lube and Crew Car Wash
 - ▶ Businesses such as these were specifically targeted so that we were able to see a clear picture of the effect of the 31 bypass
- ▶ Gas Stations
 - Most all gas stations were surveyed because of the manageable number and their concentration in the northern and southern edges
 - ▶ It would stand to reason that gas stations depend heavily on traffic and we included all that was possible into the study



The 931 corridor was broken into four regions. This allowed us to maintain a uniform cross section of the demographic breakdown of the businesses along the entire 931 corridor. Adjustments were made accordingly in areas that were highly concentrated with a particular type of business (i.e. hotels, formal dining, etc.)



- ▶ Begins along the southern edge of the data gathering boundary of SR 26 and runs north to Alto Road
 - Does not include the Southway Plaza
- ► Includes:
 - Cluster of hotels amongst Days Inn
 - Gas stations including Speedway, Marathon
 - Retail including CVS, White's Meat Market, and Honda Motorcycle Dealership at 931 and SR 26





- Begins on the north side of Alto road and extends north to the north side of the hospital
- South of the cluster of hotels
- ► Region Includes
 - Southway Plaza, Sunspot, and all of the associated businesses that encompass the hospital
- This region is very rich is casual dining establishments





- Begins at the cluster of hotels south of Delphi (Hampton Inn area) and extends north to Markland Avenue
- ► Diverse region including the Markland and Kokomo Malls, hotels and the "Boulevard Crossing" strip mall located by Kohl's
- Imperative that all malls were surveyed to determine the effects of the bypass
- Mall managers were contacted to get a general idea of influence of the 31 bypass
- Roughly 50% of our hotel data came from this region.





- Extends from Markland Avenue north to Morgan Street and includes Walmart, Meijer, and HH Gregg
- ▶ 1 Hotel
- Includes mixed dining establishments along the route as it runs north





THE SURVEY



THE SURVEY

- ► Purpose:
 - ► Get a general idea of how business owners and managers felt the new 31 bypass has affected their sales volumes
 - What business owners/managers would like to see done to the 931 corridor
- ► Question Structure
 - Kept as open ended as possible to welcome fresh ideas and insight about how the redirected traffic influenced their business
 - Asked in such a way that differentiated from traffic flow patterns and economic conditions
 - ▶ Stands to good reason that today's economic environment is not the same as it was before the new US 31 bypass was constructed



SURVEY QUESTIONS

- 1. Have you seen any increases or decreases on your total sales since the new bypass was built? What percentage? Why?
- 2. If you could renovate or restructure the appearance and layout of the area immediately surrounding 931 (the median, guard rails, signs, etc.,), what would you like to see?
- 3. Do you have any suggestions on how to accomplish that?
- 4. What are your general thoughts of 31 being built since the time it was built in 2013?
- 5. What do you need to see on 931 that will help your business and other business on 931 generate more sales?
- 6. Have you seen any changes in the amount of out of state customers since the new bypass 31 was built? What percentage? What do you think the best way to get more out of state customers to your business?



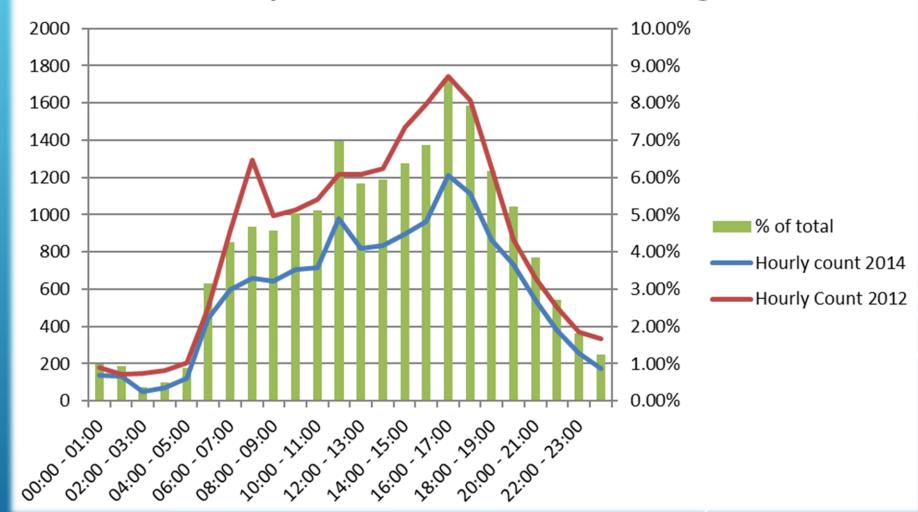
TRAFFIC COUNT COMPARISON DATA



Total Traffic Count Changes by Location 2012 versus 2014 39% 40% 45000 40000 30% 35000 20% 30000 10% 0% 25000 20000 -10% 15000 -20% -19% -26% 10000 -30% -29% -32% -33% -35% -36% 5000 -43% -50% Between SR 22 SR 26 **SR22** North of North of Carter Between 22 North and Alto Road Morgan Sycamore Street Intersection and BLVD Intersection Exit Road Morgan ■ % Change -26% -43% -19% -35% -36% -29% 39% -32% -33% **-**2012 26992 43002 32587 37837 9436 20724 40471 30191 26329 13156 2014 20025 14024 24578 26507 24665 25996 20157 18705



Hourly traffic counts North of Morgan

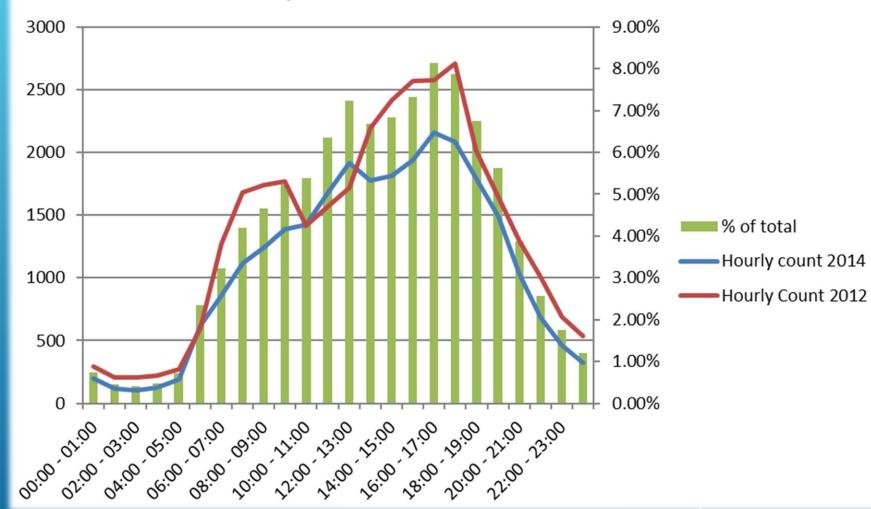




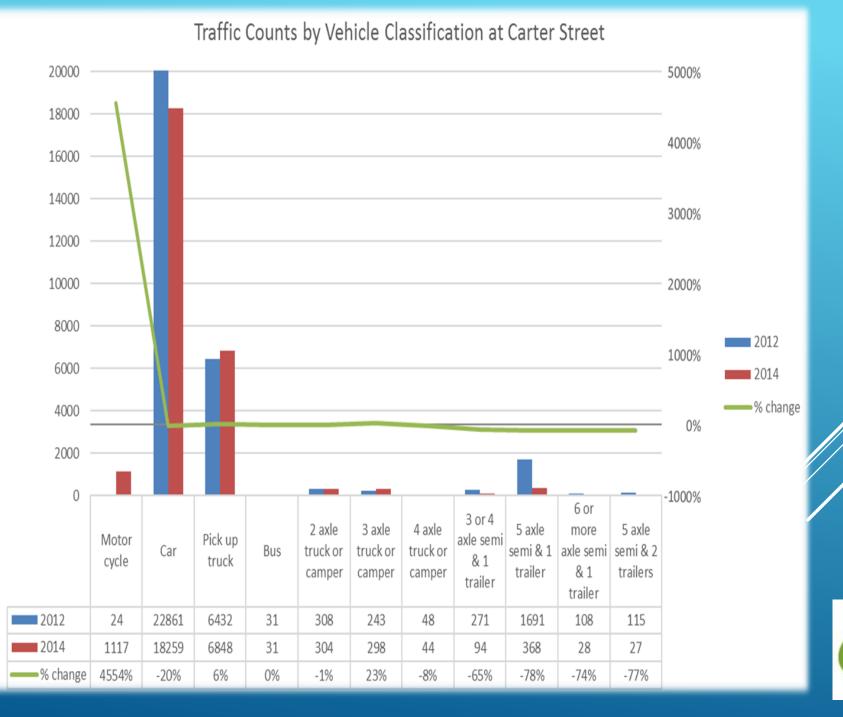
Traffic Counts by Vehicle Classification between North and Morgan 20000 600% 18000 500% 16000 400% 14000 300% 12000 10000 200% 8000 2012 100% 2014 6000 -----% change 4000 -100% 2000 -200% 3 or 4 6 or more 2 axle 3 axle 4 axle 5 axle 5 axle Motor Pick up axle semi axle semi truck or semi & 1 semi & 2 Bus truck or truck or & 1 cycle truck & 1 trailer trailers camper camper camper trailer trailer 2012 19555 4547 31 1505 212 120 233 295 51 322 2014 214 14158 4932 19 189 171 26 122 24 92 **−**% change 548% -28% 8% -39% -19% -59% -53% -71% -89% -88% -91%



Hourly traffic counts Carter Street



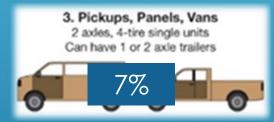
























9. Single Trailer 5-Axle Trucks







RESULTS OF THE SURVEY

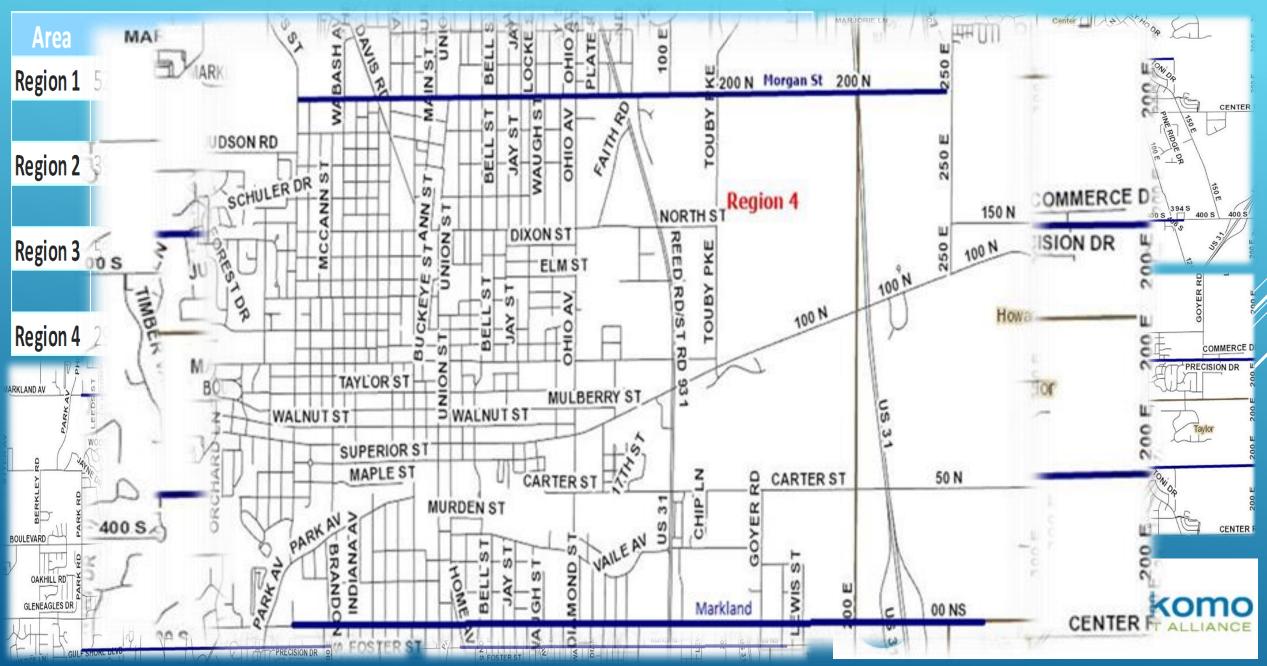


RESULTS OF SURVEY

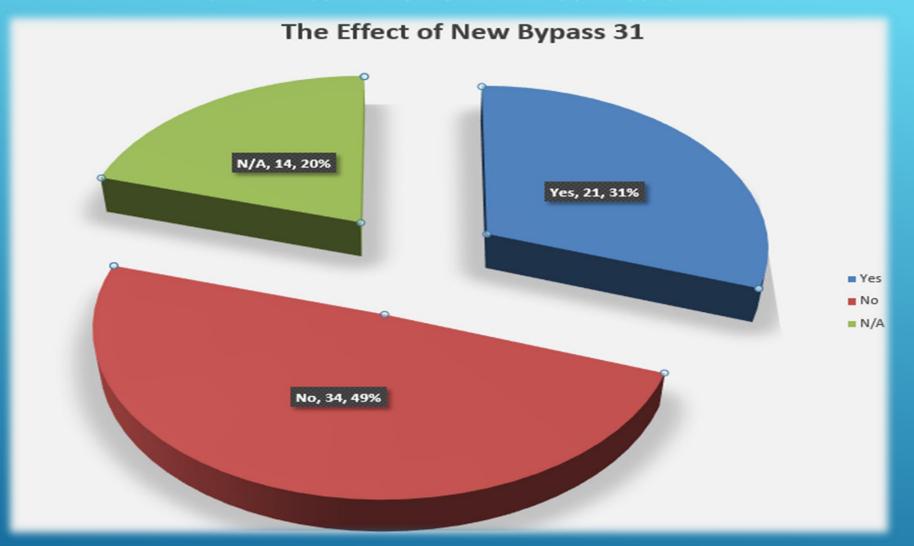
- The survey was designed to see if businesses were impacted by the new bypass (negative or positive) Sales trends were used as a marker to determine the impact
- Second part of the survey focused on what changes the businesses would like to see on 931
- The survey was distributed for all four regions
- The survey involved 69 stores



31 EFFECT & SALES TRENDS BY REGION



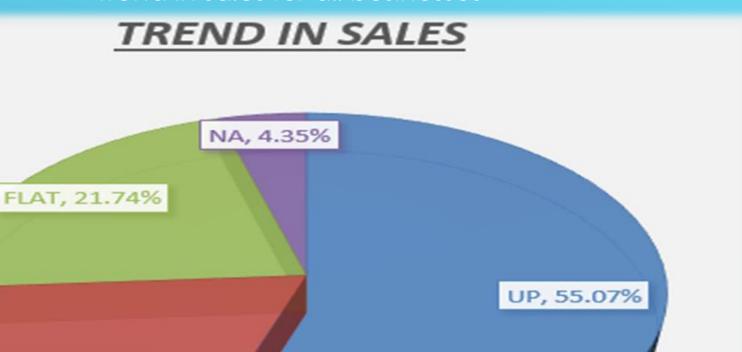
31 BYPASS EFFECT ON ALL BUSINESSES





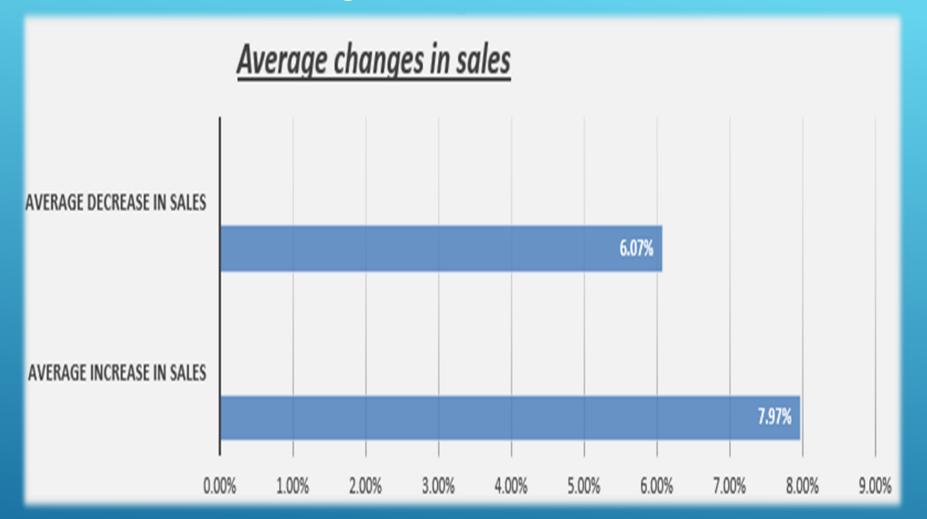
Trend in sales for all businesses

DOWN, 18.84%





Change in sales





SUGGESTIONS FROM THE BUSINESSES



SUGGESTIONS FOR IMPROVEMENTS

<u>Suggestion</u>		Percent (%)
•	Better access	37.68%
•	Improved signage	31.88%
•	Enhancement of aesthetics	27.54%
•	Improved traffic lights system	20.29%
•	Lower speed limit	14.49%
•	Improved median	13.04%
•	Removal of guardrail	13.04%
•	Improved lighting	10.14%
•	Removal of sign clutter	8.70%
٠	Removal trash	5.80%
•	Adopt a highway	2.90%



DATA ANALYSIS



- ▶ Region 1(26 Alto Rd)
 - ▶ 47% of businesses showed decreased sales
 - Approximately 40% of businesses believe that the bypass had no impact on sales while
 - ▶ 13% of businesses did not provide any info
 - ▶ Businesses in this region believe new bypass hurt them
 - ► Likely attributed to location of exits on the new bypass
 - ▶ No access from new bypass between 26 Boulevard Street
 - Area is generally underdeveloped



► Region 2 (Alto Rd – Hospital)

- ▶ 66% of businesses have increased sales
- ▶ 12% report sales being the same
- ▶ Businesses in this region believe there is no impact on sales
- ▶ Despite not having direct access to the new bypass, their sales has been increasing the last two years
- Compared to Region 1, this region has a higher traffic count and more businesses



► Region 3 (Lincoln Rd – Markland Ave)

- ► Most businesses in this area have seen increased sales since the construction of the new bypass.
- ▶ 90% of businesses believe that the bypass has had no significant impact.
- ▶ 10% of the businesses in the area have seen a decrease in sales and 80% have seen increases in sales
- ▶ Traffic on SR22 exit road has increased by 38% and that increase in traffic could be one of the factors leading to increased sales



- Region 4 (Markland Ave Morgan St)
 - ► 50% of businesses feel there has been a negative impact on sales
 - ▶ Sales have increased for 30% of businesses while approximately 20% have seen their sales remain steady.
 - ▶ Businesses in this region mentioned poor access to the area from the new bypass.



▶ Data Conclusion

- Regions 2 and 3 show increased sales
 - Businesses in these areas generally believe that the new bypass has not had a negative impact
- ► Some businesses in Regions 1 and 4 have reported that sales volumes have been negatively impacted
- All businesses agree the new bypass has helped solve traffic congestion
 - Made the area more accessible to local drivers who are using 931
 - ► This improvement has positively impacted the area immediately surrounding SR22
- Some businesses on the north and south edges that relied heavily on high volume traffic have been hurt by the redirection of traffic





In accordance with the most common responses:

- Better Access
- Lower Speed Limits
- Aesthetics
 - City Ordinances
 - Sign Clutter
 - Relinquishments



Better Access (~38%)









Lower Speed Limit (14.5%)

- "Streets for People"
- Improved accessibility for pedestrians
- Economic Vitality





Aesthetics (~33%)

- Kokomo Code of Ordinances §99.03
- "Sign Clutter" (~40%)





Aesthetics (cont.) (~33%)

- Entryways, future development, and the City/County Comprehensive Plan
- Importance of the S.R. 22 exit for 931 and the City of Kokomo
- "Relinquishments"

